# Personalized Learning Center

**Onscreen Reference Guide** 

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# HARDWARE AND SYSTEM REQUIREMENTS

### **Windows version**

**Runs on:** IBM<sup>®</sup> PC and compatibles—486/66 MHz or better (Pentium<sup>®</sup> recommended)

#### With:

- 16 MB of memory (RAM)
- Double-speed CD-ROM drive
- 256-color SVGA
- Windows 95/98 or higher
- Windows-compatible sound card
- Mouse

### **Macintosh version**

**Runs on:** Power PC<sup>®</sup> Macintosh or better

#### With:

- 16 MB of memory (RAM)
- Double-speed CD-ROM drive
- 256-color display, 13" or larger
- System 7.1 or higher
- Mouse

# **VISITING US ONLINE**

Visit The Learning Company's homepage to learn about our products, get help from our Technical Support Center, and visit our online store.

### Windows:

■ Insert the CD into your CD-ROM drive, and click on **Visit Us Online**.

### Macintosh:

■ Using your Web browser, go to http://www.learningco.com.

# SETTING UP AND STARTING THE PROGRAM Windows 95/98

These instructions assume that the AutoPlay feature of Windows 95/98 is turned on. (AutoPlay is usually enabled when you install Windows 95/98 on your computer. See your Windows documentation for more information.)

### To set up the program:

- 1. Insert the *Personalized Learning Center* CD into your CD-ROM drive.
- 2. Click on **Yes** at the install prompt to begin the setup process.
- **3.** Follow the onscreen instructions to complete the setup process.

Once you've completed the setup, the program will run automatically any time you insert the *Personalized Learning Center* CD into the CD-ROM drive.

### To start the program:

- 1. Insert the *Personalized Learning Center* CD into your CD-ROM drive.
- 2. Click on Start.

Whenever you exit the program, you return to the desktop. You can restart the program directly from the desktop as long as the CD is still in the CD-ROM drive. (These instructions also apply if AutoPlay is turned off.)

### To start the program from the desktop:

 Click on the Start button. Then choose Programs, The Learning Company, and PLC in that order.

# Macintosh

### To set up the program:

- 1. Insert the Personalized Learning Center CD into your CD-ROM drive.
- 2. Double-click on **PLC** in the open window.
- 3. Click on Yes.
- 4. Follow the onscreen instructions to complete the setup process.

### To start the program:

- 1. Insert the Personalized Learning Center CD into your CD-ROM drive.
- 2. Double-click on **PLC** in the open window.

# PERSONALIZED LEARNING CENTER

With the Personalized Learning Center, you can check each player's progress on any program that uses The Learning Company's A.D.A.P.T. Learning Technology<sup>™</sup>. You can also print out workbooks, activities, and reward certificates that are customized for each individual player based on his or her progress information.

# **Key Features**



To access features and information specific to a player and a program, insert the Personalized Learning Center CD. Click on a brightened program icon and then a player's name. Then click on one of the five Main Menu buttons.

From the Main Menu you can access the following features: Master Progress Checker, Printable Workbooks, Printable Activities, Personal Rewards, and A.D.A.P.T. Online. These features are available for A.D.A.P.T. programs installed on your computer (identified at the bottom of the screen by highlighted program icons).

### **MASTER PROGRESS CHECKER**

The Master Progress Checker lets you see the programs each user has played and his or her progress in each program. For each skill covered in an A.D.A.P.T. program, you can check how many questions a player has completed in each difficulty level, as well as the player's success rate—the proportion of questions he or she has answered correctly. Success rates are not available for certain open-ended activities.



### **PRINTABLE WORKBOOKS**

You can print out customized workbooks using the Printable Workbooks feature. (You can also access this feature from the Master Progress Checker.) The Personalized Learning Center uses each player's progress information to design a workbook with activities covering the skill areas where the player needs the most improvement. For example, a player who can sort quite well but has difficulty sequencing will receive a workbook with more sequencing activities and fewer sorting pages. Each customized workbook contains at least five activities and has a personalized title page. You can also print out a general workbook. General workbooks always contain seven activities.

### **PRINTABLE ACTIVITIES**

You can go to the Printable Activities screen to view and print out individual workbook activities by skill area. Skill area buttons across the top of the screen indicate the areas covered in each highlighted program.



### **PERSONAL REWARDS**

You can print out reward certificates that feature a player's name by going to the Personal Rewards screen. These certificates are awarded to players for their work in the different skill levels in each program. A reward icon printed on each certificate indicates the level that has been played.

### A.D.A.P.T. ONLINE: TIPS AND TOOLS

By visiting A.D.A.P.T. Online, you can access a resource database of educational tips, tools, and activities that will help you extend each player's learning experience. (If you have trouble connecting to A.D.A.P.T. Online, see *Troubleshooting*.)

# TROUBLESHOOTING

**Try this first!** If you have problems running the program, try cleaning the CD. Gently remove any fingerprints and dust using a clean, soft, lint-free cloth dampened with water or a CD-cleaning solution. Avoid using materials such as tissue, which may scratch the CD.

If you have questions, call our Technical Support Center at **1-319-247-3333**. You can also reach us by e-mail: **help@tlcsupport.com**.

## Windows

- 1. The *Personalized Learning Center* program icon does not appear on the desktop or in the Start menu.
  - Reinstall the program.
- 2. You see a message telling you that there is not enough memory to run the program.

*Personalized Learning Center* needs at least 16 MB of installed memory (RAM) to run. Your computer's memory may be filled with other programs that are running in the background.

- Close any other applications that are running, and restart the program.
- 3. Program speed is very slow.

*Personalized Learning Center* needs at least a 486DX/66 MHz computer with a double-speed CD-ROM drive for basic performance. (A Pentium is recommended.)

• Close any other applications that are running.

• Make sure that you have the latest Windows video drivers for your graphics card. (Contact the video card manufacturer for latest drivers.)

### 4. You do not hear music, sound, or speech.

- Check that the speakers are properly connected to your computer. Make sure they are getting power and are turned on, and that the volume is turned up.
- Make sure that your sound card is Windows compatible and is properly installed for Windows. Be sure that the sound card is specifically designed to work with Windows 95 or higher. Also check that the volume is properly set. See the manufacturer's documentation for information relating to your sound card.
- Make sure the mixer level setting is correct.
  Click on the Start button. Choose Programs from the Start menu.
  Next choose Accessories. Then choose Multimedia, and choose Volume Control. Make sure that the sliders on the mixer control panel are all the way up and that no mute buttons are selected.

### 5. Colors don't look right.

- Adjust your monitor's color and brightness.
- Make sure the color display is set to 256 colors.
- Turn off your screensaver.
- Close any other applications that are running.
- Make sure you have the latest graphics drivers installed. (Contact your video card manufacturer for more information.)

### 6. The program window seems small.

The program window may not fill the entire screen.

• For maximum window size, make sure the display mode is set to 640 x 480. (See your Windows documentation.)

### 7. You are not able to connect to Visit Us Online.

This feature requires a browser.

- Make sure that you have a browser properly installed. See your browser and Windows documentation for more information.
- Make sure that the files with an .HTM extension (for example, "bookmark.htm") are associated with the browser of your choice. To check this, double-click on any .HTM file. If the browser does not launch, create an association from the File Manager. See your Windows documentation for more information.

### 8. You are not able to connect to A.D.A.P.T. Online.

Your browser may not be able to launch due to insufficient memory.

- Make sure that you have a browser properly installed. See your browser and Windows documentation for more information.
- Make sure that the files with an .HTM extension (for example, "bookmark.htm") are associated with the browser of your choice. To check this, double-click on any .HTM file. If the browser does not launch, create an association from the File Manager. See your Windows documentation for more information.
- Quit out of *Personalized Learning Center*. Launch your browser and go to http://www.adaptlearning.com.

# Macintosh

- 1. You do not see the Personalized Learning Center program icon.
  - Make sure the CD is inserted in the CD tray, printed side up.
  - Try restarting your computer.
  - Make sure that the CD-ROM drivers are correctly installed.
- 2. You see a message telling you that there is not enough memory to run the program.

*Personalized Learning Center* requires at least 16 MB of installed memory (RAM) to run. Your computer's memory may be filled with other programs that are running in the background. Try to increase available memory and then start the program again. (Depending on what Internet browser you use, you may not be able to run both your browser and the program in 16 MB.)

- Quit any programs that you may be running.
- Turn off or remove from your System Folder all non-Apple<sup>®</sup> control panels and extensions. (Leave your CD-ROM drivers.) Then restart your computer.
- Reduce the size of the disk cache in the Memory control panel. (See your Macintosh documentation for more information.)
- Turn off AppleTalk.
- Turn Virtual Memory on in the Memory control panel, and restart your computer.
- **3.** You see a message telling you that there is not enough memory to connect to A.D.A.P.T. Online.

Your browser may not be able to launch due to insufficient memory.

Your computer's memory may be filled with other programs that are running in the background. Try to increase available memory and then start the program again.

- Make sure that you have a browser properly installed.
- Turn Virtual Memory on in the Memory control panel, and restart your computer.
- Turn off any unnecessary programs or extensions, and restart your computer.
- If you are still unable to connect to A.D.A.P.T. Online, quit out of *Personalized Learning Center*. Then launch your browser and go to http://www.adaptlearning.com.
- 4. The music and voice in the game are too loud or too soft.
  - Adjust the system's speaker volume as needed by selecting the Volumes setting in the Sound control panel.
- 5. You do not hear music, sound, or speech.
  - Make sure that the Volumes setting in the Sound control panel is not set to zero and that no mute buttons are selected.
  - If you have external speakers, be sure they are turned on and getting power and that they are properly connected to your computer. Also check the speaker volume.
  - Turn off or remove from your System Folder all non-Apple control panels and extensions. (Leave your CD-ROM drivers.) Then restart your computer.

### 6. You hear popping noises in the sound.

If you are running System 7.1 or higher, installing the Apple Sound Manager (included on your program CD) should eliminate this problem. Sound Manager changes how the system handles sound and improves the program's sound quality. To install Sound Manager, follow the instructions below:

- **a.** Insert the *Personalized Learning Center* CD into your CD-ROM drive. In the open Personalized Learning Center window, scroll down until you see two icons: Sound Manager and Sound.
- b. Drag the Sound Manager and Sound icons onto your active System Folder icon (do not open the System Folder first). The active System Folder has a picture of a small computer on it.
- c. Click on **OK** in the dialog box that appears.
- d. Restart your Macintosh.

### 7. The program window seems small.

The program window may not fill the entire screen.

• For maximum window size, make sure the display mode is set to 640 x 480 in the Monitors control panel.

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